

Worldline's letter on responsible minerals to its suppliers

Dear suppliers,

As the European leader in the payments and transactional services industry, Worldline provides products and services covering the entire payments value chain which entails the use of hardware in the production process (terminals, data centers). For instance, on a yearly basis, Worldline delivers to its customers more than 200 000 of its own terminals including minerals.

As a responsible company, Worldline has formalized a Corporate Social Responsibility (CSR) policy and wants to ensure the respect of Human Rights and the environment all along its supply chain. In this regard, Worldline adheres to the United Nations (UN) Global Compact principles, the UN convention against corruption and the International Labor Organization's (ILO) Declaration on Fundamental Principles and Rights at Work. Worldline has also implemented a set of internal and external policies to ensure sustainable procurement practices and conducts yearly suppliers' interactions to assess their policies and practices, notably regarding the use of minerals.

This document sets forth the commitments and expectations Worldline's suppliers have to follow regarding conflict minerals.

Worldline's position on responsible sourcing of minerals

Worldline is committed to acting in a socially and environmentally responsible manner and to ensuring that the minerals used in its hardware's components are not sourced from conflict regions (e.g. Democratic Republic of Congo, Rwanda, Tanzania, Uganda, Zambia), nor finance armed group.

As part of its due diligence for a responsible supply chain, Worldline shares with the Atos Group a [Code of Ethics](#) and a [Business partner's Commitment to integrity](#), a document which includes requirements for a transparent and conflict-free supply chain. In this regard, Worldline strongly supports the efforts of the [OECD Due Diligence Guidance for Responsible Supply Chains of Minerals from Conflict-Affected and High-Risk Areas](#).

Worldline expects its suppliers to commit on the sourcing of minerals

Worldline's Electronic Manufacturing Services (EMS) suppliers should abide with this document and are encouraged to take steps to determine if their products contain conflict minerals. If so, Worldline asks its direct suppliers and their subcontractors to inform Worldline and to develop compliance due diligence processes to ensure that all solutions are responsibly manufactured and that components supplied don't contain any conflict mineral. In support of this document, further evidences and statements on responsible sourcing may be requested and audits may be conducted to verify their compliance with the regulation. A list of conflict-free validated smelters is available on the [RMI website](#).

Next steps in case you identified that your products contain conflict mineral (tin, tungsten, tantalum and/or gold, the 3TG metals):

- If you have not done so yet, please adopt a policy to reasonably assure that the 3TG metals in your products do not directly or indirectly benefit armed groups;
- Identify all smelters in your supply chain that supply the 3TG metals. If you do not source directly from smelters, please cascade this request to your suppliers;
- Commit to respect the above principles for a responsible sourcing of minerals and a responsible supply chain.

We count on your full cooperation in this important matter.

Sincerely,

October, 19th 2018

Sébastien Mandron
CSR Officer

